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| Mingtao Zhang | 5 Bleakridge Avenue  Newcastle-under-lyme  07788320592  leonmyhero@hotmail.com |
| To whom if may concern:  I am excited to apply for the SQL Developer position. With over 14 years of experience in data analysis, automation, and reporting, I have built efficient, data-driven solutions that optimize business processes and drive insights. While my commercial experience is primarily in VBA, Excel-based reporting, and Microsoft Access database development, my expertise in query optimization, data visualization, and workflow automation positions me well for this role.  In my current role as Customer Service Deputy Manager at bet365, I have:  - Designed and automated reporting workflows using VBA and Microsoft Access, reducing manual effort by 50%.  - Developed Excel-based visualized dashboards for website issue analysis and complaint data tracking, improving issue resolution efficiency by 30%.  - Built a structured knowledge base using SharePoint, streamlining data accessibility for internal teams.  - Developed performance tracker database and dashboard, enabling data-driven decision-making and improving service performance.  Additionally, during my time as a Fraud Analysis Specialist, I designed and implemented an investigation database in Microsoft Access for the FRM Investigation team, enhancing case tracking efficiency. These experiences have given me strong data management, reporting, and business intelligence skills that align with the responsibilities of this SQL Developer role.  I am eager to bring my technical expertise, problem-solving skills, and passion for data-driven innovation to your team. I welcome the opportunity to discuss how my background in reporting automation and database development can contribute to your data distribution and analytics initiatives.  Thank you for your time and consideration. I look forward to the possibility of contributing to your team.  Best regards,  Mingtao Zhang | 21/03/2025  Job Reference:  DESQLS0225BW |